

# 10 Year Platinum System Warranty

***This warranty covers you against defects in material or workmanship in the warranted product for a full ten (10) years under normal use and maintenance, including parts and labour, subject to the following conditions and exclusions.***

## CONDITIONS

1. This warranty applies only to Cool Breeze whole-of-home systems, including Cool Breeze supplied air conditioner(s), controller(s), ducting and vents. It does not cover systems using any components not supplied by Cool Breeze. ie: plumbing or electrical connections supplied by the dealer.
2. This warranty applies only to residential, non-commercial uses.
3. To be covered by this warranty, the system must be installed by a Cool Breeze approved installer.
4. This warranty applies to the original purchaser only. It is not transferable. If the property is sold normal warranty applies.
5. This warranty applies to the original installation only. The warranty ends if the unit is relocated or if the system is modified.
6. This warranty is additional to your statutory entitlements and is subject to your completion and return of the warranty registration attached, within twenty eight (28) days of installation.
7. You must show this Warranty Certificate of Authenticity when making a warranty claim. Please keep it in a safe place.
8. Warranty work is provided on normal working days during normal working hours. Service outside these times may incur charges.
9. A surcharge will apply if access to the system is restricted or requires special equipment or safety precautions, or if two technicians are required.
10. In areas where we do not have an approved Service Agent or the closest approved Service Agent is situated more than twenty five (25) kilometres from the installation, we are not obligated to arrange warranty repairs or cover any travel charges and/or additional labour charges incurred.
11. No other person is authorised to provide a warranty greater than this undertaking given by ourselves.
12. Any part replaced within the warranty period is warranted until the expiry of the original system warranty.
13. Some colour fading of the casing or plastic components is unavoidable and is not covered by this warranty.

## EXCLUSIONS

14. This warranty does not cover Celdek pads, service and maintenance including float level adjustment (where applicable), cleaning of filters and Celdek pads, cleaning of water distributor, scale or build-up caused by poor quality water.
15. The express warranties contained herein are in lieu of all other warranties.
16. Implied warranties including warranties or merchant ability are limited to the duration of this warranty.
17. Consequential or incidental damages for the breach of any warranty whether express or implied including but not limited to extra utility expenses or losses to persons or property arising out of a failure of this equipment to operate for any reason whatsoever are excluded.
18. This warranty does not apply to damage due to:
  - Corrosion due to exposure of the unit to man made or adverse atmospheric conditions
  - Actions or negligence of the installer or service of the unit that results in losses or damage of any kind including those due to inadequate (a) sizing of the unit to the area (b) air distribution and (c) power supply.
  - Components or other accessories not compatible with the unit.
  - Acts of God.
  - Failure to comply with servicing requirements as per the owner's and installation guides.
  - Relocation from the place originally installed.
  - Misuse, abuse or neglect of the equipment or any use other than that approved by the manufacturer.

Should you require in-warranty parts under these terms please contact your installing dealer. Should you be unable to obtain warranty parts through the installing dealer please contact Cool Breeze direct on **1300 364 220**.

MODEL / SERIAL NUMBER:		CERTIFICATE NUMBER:	
#		#	
Date Of installation:			